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**Problems of resolving of conflict situations
in pre-trial criminal proceedings**

Summary

It is considered concept and content of the investigation situation, its classification. Problem resolving conflicts in pre-trial criminal proceedings are considered.

It is investigated the content of psychological contact and ways of its establishing.

It is analyzed the point of view scientists on the existing problems, proposed an author's definitions of researched phenomena.

Keywords: situation, classification, overcoming of conflicts, a psychological contact, tactical methods, the degree of rapport, an assessment of the psychological characteristics, the communication process.

(the article is translated into English)